

PRODUCT ANNOUNCEMENT

With the launch of Callboard 3, we have added lots of new features (some you can see and some under the hood). So many features in fact that we are excited to relaunch this product with a new name...

AgentQ BY EYEONIT

FEATURE LIST

Redesigned from the Ground up

- New user interface with 5 layout options
- New data options for tiles
- Update tiles displayed within current view
- 4 Agent agent call states
- New Alert animations
- Interface themes
- Agent Avatars
- Improved Settings Panel
- Updated User Guide
- Rewrite of codebase
- Speedier code optimization
- Responsive design (tablet control from ipad)
- Client side reporting

COMING SOON

Whats Next

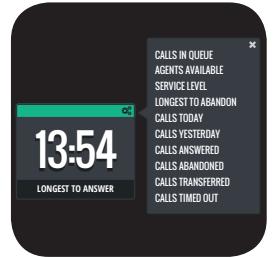
- Improved uptime monitoring
- Proactive support notifications
- Hardware integration with Plantronics headsets
- Native apps for android and ios
- World First conversation health & customer sentiment data capture & analysis at the headset level

VISIT US AT

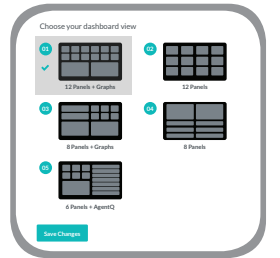
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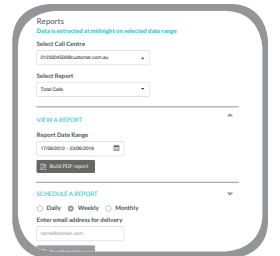
AGENT CALL STATES



CHANGE TILES INLINE



5 DASHBOARD VIEWS



BUILD REPORTS



UPDATED CODEBASE